Nursing Leadership 2012

Needs Assessment Survey Results

- Communication skills: questioning and active...
- Motivation and leadership of team and...
- Managing relationships: inter-department, peers...
- Self-development: self-control, compassion and...
- Creating and giving effective presentations...
- Effective use of IT and equipment, esp. communication...
- Quality awareness and managing, according to quality...
- Customer care and customer service management...
- Training and developing others, coaching and...
- Delegation, identifying and agreeing tasks...
- All Other Responses